

# Diesel Particulate Filter (DPF) Cleaning request

## CUSTOMER INFORMATION

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Customer Name

Contact Number

Contact Email

Company Name

Address

Town

Postcode

Telephone Number

## VEHICLE DETAILS

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Rego Number

Year

Make

Model

Mileage

Engine Size

## DIESEL PARTICULATE FILTER DETAILS

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DPF Part Number

Fault Codes present:

Yes

No

If Yes, what codes present

## TICK THE FOLLOWING APPLICABLE

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No rattles when DPF shaken

I have left sensors in the DPF \*

No Oil is leaking from the DPF

No major damage to the DPF

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## IMPORTANT INFORMATION

We aim to provide our customers with an outstanding service and make every effort to clean your filter. The success rates for cleaning DPF's using the FLASH technology are extremely high. We can usually clean more than 99% of all filters we receive. However, we cannot guarantee that we will be able to clean your filter successfully.

## TERMS & CONDITIONS

**- PLEASE MAKE CUSTOMER AWARE OF THE T'S & C'S**

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By completing the above detail and tick box below, you agree with the information provided and authorise the above filter(s) to be cleaned using the FLASH system. Your filter(s) will be subject to a visual inspection prior to cleaning and should any problems with the filter(s) be apparent, you will be notified.

Once your filter(s) have passed visual inspection, they will be cleaned using the FLASH system. Once this process is complete your filter(s) will be tested.

By ticking the agreement box with our Terms and Conditions, your statutory rights are not affected.

**I agree to the Terms & Conditions**

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\* Sensors will not be covered by warranty.